# JIMMY DANG

Sellersville, PA | 267-406-8334 | jdang@jimmydang.tech | linkedin.com/in/jdang9656

**GLOBAL CYBERSECURITY GRC MANAGER | ISO 27001 PROGRAM LEAD | ENTERPRISE RISK**

## PROFESSIONAL SUMMARY

Global cybersecurity GRC manager with continuous leadership across GardaWorld and Crisis24 since 2023. Lead ISO 27001, personally drove TX-RAMP Provisional and Level 1 milestones, and co-led SOC 2 efforts. Connect security, executives, and business teams to keep audits, customers, and growth moving forward.

## CORE SKILLS

ISO/IEC 27001:2022 / ISMS | ISO 27017 / 27018 | SOC 2 | NIST SP 800-53 / TX-RAMP | Enterprise SaaS Security | SIG, CAIQ, HECVAT | Third-Party Risk Management | GDPR / Contract Reviews (DPA, MSA) | AI Governance / ISO 42001 | BCP / DRP | Executive Stakeholders

## PROFESSIONAL EXPERIENCE

### GardaWorld (Crisis24) | Remote | February 2023 - Present

Cybersecurity GRC Manager (Global Scope; formerly Compliance Manager) | June 2023 - Present

- Own Crisis24's ISO/IEC 27001:2022 program: direct internal/external audits, evidence and remediation, prepare 40+ security liaisons, and expand SoA mappings to ISO 27017/27018 using ISO 27701 guidance.
- Independently drove enterprise SaaS through TX-RAMP Provisional and Level 1 milestones; lead Level 2 Fast Track readiness through NIST SP 800-53 gap assessments and remediation tracking.
- Co-led Crisis24's first SOC 2 reporting effort and mapped 93 ISO 27001 Annex A controls to SOC 2 and HIPAA-related requirements.
- Partner with managing directors, senior vice presidents, and CISOs to translate urgent security needs into accountable team priorities supporting customer trust, bookings, and renewals.
- Lead enterprise customer assurance across SIG, CAIQ, HECVAT, RFP/RFI, contractual audits, and AI assessments; review DPAs, MSAs, and GDPR-related provisions with Legal and Privacy.
- Oversee third-party assessments, SOC report reviews, risk registers, corrective actions, and residual-risk escalation with control owners and business stakeholders.
- Co-evaluated Vanta, Drata, OneTrust, and Optro for acquisition-scale GRC; supported Vanta deployment across 12 entities to improve control ownership and audit evidence.
- Aligned security assurance and BCP/DRP practices across acquired SaaS businesses; built Salesforce and Responsive workflows and briefed parent-company leaders on five Crisis24 entities.
- Assessed ISO 42001 readiness, briefed C-suite leaders on AI governance, and built repeatable custom GPT workflows migrated to Anthropic Claude during an enterprise transition.

Senior Team Leader, Security Operations | February 2023 - June 2023

- Continued security operations leadership after the GDBA contract transferred to Crisis24; promoted internally to Compliance Manager in June 2023.

### Gavin de Becker & Associates | Florida | November 2020 - February 2023

Security Staff Agent → Team Leader → Senior Team Leader

- Advanced through three security operations roles; led a 16-person protective security team and raised the annual external audit score 38% through training and readiness reviews.
- Introduced phishing-awareness education; successful phishing incidents declined from four per quarter to zero during tenure.

### United States Army | Pennsylvania

Sergeant, Automated Logistics | July 2011 - July 2020

- Led equipment accountability, supply readiness, and logistics coordination for Army operations, including FEMA Region III and HRF/CBRNE preparedness support.

## TECHNICAL SKILLS

Vanta | Drata, OneTrust, Optro (evaluated) | Jira | Confluence | Salesforce | Responsive | SharePoint | Custom GPTs | Anthropic Claude | Excel

## CERTIFICATION & PROFESSIONAL DEVELOPMENT

ISC2 Certified in Cybersecurity (CC), 2025 | CGRC preparation (enrolled, 2026) | Simply Cyber GRC Master Class, 2026

## EDUCATION

Western Governors University | Information Technology Management coursework, 2022-2024